

2020 SPRING CONNECT

FAQ CHEAT SHEET

Click on a topic below to view related potential questions from students and families.

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Academic Advising & Course Registration

+ **Should I speak with someone before registering for fall courses at another institution?**

Yes! Students are strongly encouraged to speak with an academic advisor prior to registering for fall classes at another institution to ensure courses transfer and they position themselves well for the spring semester. For more information on who to contact, students can visit <https://newstudents.dasa.ncsu.edu/springconnect/advising>.

+ **When will I hear about advising for my spring 2020 classes?**

Advising and course registration information will be available at go.ncsu.edu/springconnect in early October. Information and instructions will be college/program-specific and students will also get an email when this information is available online.

+ **Is there a specific day I can come to campus for advising help?**

Yes! Students can attend the Spring Connect Advising Day on Friday, October 18 to receive on-site advising assistance, meet other Spring Connect students, and learn more about NC State. Information about Advising Day will be sent to students in early-September via email or students can visit go.ncsu.edu/springconnect, which will have updated information soon. Click [here](#) for FAQs about Spring Connect Advising Day.

+ **When do I register for spring semester classes?**

After consultation with their academic advisor, the enrollment period will begin in mid-October and should be completed by December 1 for the smoothest registration process.

+ **How do I register for spring semester classes?**

Students will register via MyPack Portal (mypack.ncsu.edu) using the Enrollment Wizard. For more information and links to a video tutorial and step-by-step instructions, students should visit: <https://newstudents.dasa.ncsu.edu/springconnect/advising>.

Admissions & Confirmation

+ **What is the deadline to submit my Advanced Enrollment Deposit?**

Students should submit their Advanced Enrollment Deposit via [wolfPAW](#) by June 1 to confirm their enrollment for spring 2020.

- + **Do I need to notify NC State of my fall plans?**
Yes! Students should submit their plans for the fall semester to Undergraduate Admissions via [wolfPAW](#) by July 15. Students will receive more information about submitting their fall plans via email from Undergraduate Admissions.
- + **Do I need to submit high school transcripts?**
Yes! Students should submit their official high school transcripts to Undergraduate Admissions by July 15. For more information, students can visit the New Student Checklist at <https://newstudents.dasa.ncsu.edu/springconnect/checklist/>.
- + **Do I need to submit transcripts from my summer or fall courses at other institutions?**
Yes! Students should submit official transcripts from any institution they attended in summer or fall to Undergraduate Admissions by December 19. For more information, students can visit the New Student Checklist at <https://newstudents.dasa.ncsu.edu/springconnect/checklist/>.

Billing – Tuition & Fees

- + **When is my spring bill available to view and when is it due?**
Spring 2020 bills will be available beginning in early November via MyPack Portal and will be due in early December. Tuition and fees can be viewed at <https://studentservices.ncsu.edu/your-money/tuition-and-fees/undergraduate-students>.
- + **Where can I find information about my bill and how to pay?**
For information on understanding bills, how to view bills, and payment options, students should visit the Your Money section of the Student Services Center at <https://studentservices.ncsu.edu/your-money/bill>.

Financial Aid

- + **How do I apply for financial aid?**
Students should visit <https://studentservices.ncsu.edu/your-money/financial-aid/apply-for-financial-aid/> to learn about the application process for financial aid and can email questions to studentservices@ncsu.edu.
- + **How do I transfer my financial aid from another institution?**
Students cannot transfer financial aid from one institution to another. They need to apply for financial aid consideration at NC State if they have not done so already. More information on the financial aid application process is available at <https://studentservices.ncsu.edu/your-money/financial-aid/apply-for-financial-aid/>.

Health Insurance

- + **How do I waive my insurance charge if I already have insurance?**
The Student Blue NC portal is used to waive insurance coverage or enroll in the Student Blue insurance plan will be available in early-November. Students should visit go.ncsu.edu/healthinsurancewaive for eligibility information and for more detailed information regarding insurance.

Housing & Move-In

+ **Am I required to live on-campus?**

NC State and University Housing are committed to the academic success of our students and the first year live-on requirement is one way we actively support that commitment. University Housing also understands that starting your university journey mid-year can provide unique challenges for students as well as University Housing. Spring Connect students are strongly encouraged to apply to live on campus or they will need to submit a live-on appeal request. On-campus assignments will be made based on space availability in late fall. University Housing will have more information related to on campus housing in the coming months, including details on applying for housing.

+ **When can I apply to live on-campus?**

Students can begin applying for on-campus housing in the fall. More information will be available from University Housing in the coming months regarding the housing application timeline.

+ **When do the halls open in January?**

For spring semester, the residence halls will open on Thursday, January 2, 2020 at 3:00 p.m.

Meal Plans

+ **If I live in the residence halls, do I have to have a meal plan?**

First Entry students living on-campus (i.e., University Housing) are required to be on a NC State Dining meal plan during their first year. Whether a Spring Connect student has taken classes elsewhere during the fall semester, they are considered as first entry students at NC State.

+ **How do I sign up for a meal plan?**

Students can sign up for a meal plan beginning November 1. They can learn about the various meal plan options and sign up for a meal plan by visiting <https://dining.ncsu.edu/meal-plan-options/meal-plan-signup/>.

New Student & Family Orientation

+ **When is New Student and Family Orientation?**

New Student and Family Orientation will be held on Friday, January 3, 2020 for Spring Connect students and their families. More information can be found at go.ncsu.edu/springconnect.

+ **When does registration open for orientation?**

Registration will open in mid-fall and students will receive an email inviting you to register for Spring Orientation when registration opens.

Parking & Transportation

+ **Can I bring a car to campus?**

Students should check with Transportation to determine if they are eligible to bring a vehicle to campus and if permits are available BEFORE making plans to bring a car to campus.

+ **How do I get a parking permit?**

Call Transportation at 919.515.3424 or go to <http://www.ncsu.edu/transportation> and visit the student parking link under the "Parking" tab to learn about potential parking permit options. If eligible, permits will go on sale in late-November.

Preparing for Spring Semester

- + **How do I get ready for the semester? Is there a checklist?**
Yes, there is a checklist! A Spring Connect-specific checklist is available at go.ncsu.edu/springconnect.
- + **Are there any opportunities at NC State before spring 2020?**
Yes! Students are able to participate in Summer Start (summer 2019) and Prague Connect (fall 2019) before starting in spring 2020. For more information, students can visit <https://newstudents.dasa.ncsu.edu/springconnect/transition-programs>.
- + **Do I have to take placement tests?**
Students can learn more about math, chemistry, first-year writing, and foreign language placement test requirements at newstudents.dasa.ncsu.edu/firstyear/placement. This page can also be reached from go.ncsu.edu/springconnect. It is recommended that students complete any necessary placement tests by August 26 to assist with academic advising in the fall.
- + **Will there be programs happening for us at the beginning of the semester?**
Winter Welcome Week will take place January 2-12, 2020. In 2019, over 90 events were held during WWW to welcome spring students to campus and help them connect to their new community. Information will be available in late-fall and students can find more information at <https://newstudents.dasa.ncsu.edu/winterwelcomeweek>.
- + **Will a Symposium for Multicultural Scholars be offered to spring students?**
The Symposium for Multicultural Scholars will take place on Saturday, January 4, 2020. Information and registration will be available in the fall at go.ncsu.edu/MSAsymposium. Questions can be directed to Multicultural Student Affairs.
- + **When is the first day of class for the spring semester?**
The first day of class for the spring 2020 semester is Monday, January 6, 2020.
- + **I want to give my family access to my information in MyPack Portal, how do I do that?**
Students interested in granting family members access to their records can visit go.ncsu.edu/parentaccess for an idea of what type of information can be shared and instructions on how to grant access in MyPack Portal. Family members can visit the Parents and Families Services website at <https://newstudents.dasa.ncsu.edu/families/access/> to learn more.

Spring Connect Advising Day

- + **What and when is Spring Connect Advising Day?**
Spring Connect Advising Day will take place on Friday, October 18, and it is an opportunity for Spring Connect students to connect with each other, their academic college, and the campus community. Information will be available soon at go.ncsu.edu/springconnect.
- + **Do I need to register for Advising Day?**
Information about registering for Spring Connect Advising Day will be sent to students in early-September; however, students should plan to register for Spring Connect Advising Day by Friday, October 11 at go.ncsu.edu/springconnect. Students may register themselves and family members or guests.