Welcome to NC State!

Welcome to NC State, to Family Orientation and to the Wolfpack! We are excited that you are here with us to support your student during this transitional time in their life. We hope that during this program you will learn about your student’s academic plan and the involvement opportunities and resources available to support them.

We know that when parents and family members are informed, students benefit. We hope to make this experience for you as productive and beneficial as possible, so if we can help in any way, please don’t hesitate to let us know.

Emergency

If there is an emergency and you need to reach your student during Orientation, please contact our office for assistance during business hours (8:00am - 5:00pm, Monday-Friday) at 919.515.1234.

If there is an after-hours emergency, please contact University Police at 919.515.3000.

Get Connected at Orientation

Use the hashtag #PackParents on Twitter and Instagram. Stay connected with New Student Programs by following us on our social media platforms!

Special Thanks to the following sponsors of the Family Orientation program:

Arts NC State
NC State Dining
Parents & Families Services
Student Alumni Association
Student Involvement
Sustainability Office
University Recreation
University Student Centers
DAY 1 SCHEDULE

8:00AM - 8:45AM  Check-In  with students  Lee Residence Hall, Lobby

9:00AM – 9:35AM  Orientation Welcome  (with students)  Talley Student Union, Stewart Theatre (3rd floor)
Get excited to be a part of the Pack and learn NC State traditions to start your Orientation experience.

9:35AM – 10:15AM  Helping Your Wolf Howl  Talley Student Union, Stewart Theatre (3rd floor)
At the end of this session, you will have:
1. Gained insight into the opportunities and challenges that your student may encounter in their first year at NC State.
2. Gained insight into the opportunities and challenges that you as a parent or family member may encounter during your student’s first year at NC State.
3. Learned ways to support your student and yourself during this transition.
4. Received an overview of the services provided by the NC State’s Counseling Center, including how to access and refer to these services.

If you have questions about your student’s transition after Orientation, you can contact the Counseling Center at 919.515.2423 or https://counseling.dasa.ncsu.edu/.

10:35AM – 11:05AM  Academic Success 101  Talley Student Union, Stewart Theatre (3rd floor)
At the end of this session, you will have:
1. Learned about the role of an academic advisor.
2. Gained awareness of academic expectations and policies.
3. Become familiar with the academic calendar and timeline.
4. Learned how to support your student academically.

If you have questions about academic success after Orientation, you can contact Academic Advising Services at 919.515.8130 or https://advising.ncsu.edu/.

11:05AM – 11:50AM  NC State Dining, Bookstores, and ID Card  Talley Student Union, Stewart Theatre (3rd floor)
At the end of this session, you will have:
1. Learned how meal plans work and what options are available.
2. Determined how to shop for the best price and options for course materials through MyPack Portal.
3. Reviewed how to select a laptop designed for your student’s course of study.
4. Learned how your student’s Wolfpack One ID Card works and about the various spending accounts associated with it.

If you have questions about NC State Dining, NC State Bookstores, or the Wolfpack One Card after Orientation, you can contact Campus Enterprises at campus-enterprises@ncsu.edu or visit at https://campusenterprises.ncsu.edu/.

Download “NC State Guides”
1. Search for and download the app ‘NC State University Guides’ from your favorite app store
2. Open the app and search for ‘2017 New Students’
3. Customize your Orientation experience
11:30AM – 1:00PM  University Housing Show Rooms  Lee Residence Hall Suite 106 (suite-style) or Tucker Residence Hall, Room 105 (hall-style)
Stop by to see a model residence hall room and get ideas for how your student can decorate their space.

11:50AM – 1:10PM  Lunch  Fountain Dining Hall
Use the meal ticket you received at Check-In this morning for admission into the dining hall. Should your family need to purchase additional meal tickets, you may do so at the door using cash or credit/debit card.

12:55PM – 1:20PM  Information Fair  Talley Student Union, James H. Woodward Student Involvement Center (4th floor)
Visit the Information Fair to speak with our campus partners and receive information about campus services and resources.

1:25PM – 2:10PM  University Honors Program (with students)  Talley Student Union, Room 4140
Attend this meeting if your student is a confirmed participant in the University Honors Program.

1:25PM – 2:10PM  University Scholars Program (with students)  Talley Student Union, Room 4280
Attend this meeting if your student is a confirmed participant in the University Scholars Program.

1:25PM – 1:45PM  Student Engagement Sessions  Talley Student Union, Various Locations (with students)
During each time block (1:25pm - 1:45pm and 1:50pm - 2:10pm), choose from one of these sessions to learn more about high impact engagement experiences available to your student.

1:50PM – 2:10PM  AND
Study Abroad & Global Experiences  Talley Student Union, Stewart Theatre (3rd floor)
Student Leadership and Civic Engagement  Talley Student Union, Currituck Ballroom (3rd floor)
Undergraduate Research  Talley Student Union, Room 3285
Career Development & Co-ops  Talley Student Union, Hatteras/Ocracoke Ballroom (3rd floor)

2:30PM – 3:45PM  College Welcome and Academic Information (with students)  Various Locations
Meet representatives from your student’s college and learn about academic requirements, opportunities, and expectations. For meeting location, please find your student’s college below.

Agricultural Institute  (July 24)
Talley Student Union, Coastal Ballroom (3rd Floor)

College of Agriculture and Life Sciences  (June 28 & 29)
Talley Student Union, Stewart Theatre (3rd Floor)

College of Design  (June 28)
Talley Student Union, Coastal Ballroom (3rd Floor)

College of Education  (June 19)
Talley Student Union, Mountains Ballroom (3rd floor)

College of Engineering  (July 12, 13, 17, 18, & 19)
Talley Student Union, Stewart Theatre (3rd Floor)

College of Humanities and Social Sciences  (July 10 & 11)
Talley Student Union, Stewart Theatre (3rd Floor)

College of Natural Resources  (June 19)
Talley Student Union, Stewart Theatre (3rd Floor)

College of Sciences  (July 20)
Talley Student Union, Stewart Theatre (3rd Floor)

College of Textiles  (June 29)
Talley Student Union, Mountains-Piedmont Ballroom (3rd Floor)

Exploratory Studies  (June 20, 21, 26, & 27)
Talley Student Union, Stewart Theatre (3rd Floor)

Life Sciences First Year Program  (July 24, 25, & 26)
Talley Student Union, Stewart Theatre (3rd Floor)

Poole College of Management  (June 20, 21, & 26)
Talley Student Union, Mountains-Piedmont Ballroom (3rd Floor)

* Locations will be different for the Summer Start session
4:00PM – 4:30PM  Staying Safe at NC State  Talley Student Union, Stewart Theatre (3rd floor)

At the end of this session, you will have:
1. Learned the university’s police department’s mission and contact information.
2. Learned about the university’s safety resources and emergency communication procedures.
3. Learned about crime on campus, along with safety tips that may be beneficial to students.

If you have questions about safety and security on campus after Orientation, you can contact University Police at 919.515.3000 or https://ncsu.edu/police.

4:30PM – 5:15PM  Community Expectations  Talley Student Union, Stewart Theatre (3rd floor)

At the end of this session, you will have:
1. Heard about the University’s student behavioral expectations, which are articulated in the Code of Student Conduct.
2. Learned about the importance of discussing the topics of alcohol use, drug use, sexual misconduct, and academic misconduct with your student.

If you have questions about University policies and expectations after Orientation, you can contact The Office of Student Conduct at 919.515.2963 or https://studentconduct.ncsu.edu/.

5:30PM – 6:30PM  Dinner  Fountain Dining Hall (optional)

This is a great opportunity to meet up with your student to talk about the day’s events. You may purchase admission into the dining hall at the door.

NOTES

PLEASE NOTE: Talk to your student during dinner or in the evening of Day 1 to make plans for the next morning. Students staying in Lee Residence Hall need to check out and have their luggage stored by 8:30am on Day 2.
8:45AM – 9:30AM  
**Morning Choice Sessions**  Various Locations

Choose from one of the following sessions:

- **Pack Families Connect** Witherspoon Student Center, Room 126
  - Come join in conversation with fellow Pack family members, Orientation Leaders, and NC State staff as we talk about your family’s upcoming transition.

- **Disability Services Office** Witherspoon Student Center, Room 204

- **Campus Walking Tour** Meet at Harris Field in front of Witherspoon Student Center

- **Fraternity and Sorority Life** Witherspoon Student Center, Room 201

- **Varsity Student Athletes** Witherspoon Student Center, Room 356
  - Please note this session is only for families with varsity student athletes on a roster.

9:40AM – 10:00AM  
**Technology on Campus** Witherspoon Student Center, Campus Cinema (1st floor)

At the end of this session, you will have:
1. Learned about the IT accounts and services available to students and parents.
2. Heard about the importance of security for campus accounts, hardware, mobile devices, etc.
3. Gained awareness of campus rules and regulations related to IT.
4. Gained awareness of campus IT support and knowledge of how to access these support systems as a student or parent.

If you have questions about technology or IT security after Orientation, you can contact The Office of Information Technology (OIT) at 919.515.HELP or [https://oit.ncsu.edu/](https://oit.ncsu.edu/).

10:00AM – 10:30AM  
**On-Campus Living** Witherspoon Student Center, Campus Cinema (1st floor)

At the end of this session, you will have:
1. Learned the benefits of living on campus, including resources, programs and activities that support student success.
2. Been introduced to the Living and Learning Villages as a future option for your student.
3. Reviewed what students can bring to campus to personalize their rooms.
4. Learned specific information about moving to campus in the fall.

If you have questions about University Housing or move in after Orientation, you can contact University Housing at 919.515.2440 or [https://housing.ncsu.edu/](https://housing.ncsu.edu/).

*If your student is living off-campus, visit the New Student Programs Information Table on the first floor of Witherspoon during this time for more information about the off-campus living experience.*
Your Student’s Health and Wellness  
*Witherspoon Student Center, Campus Cinema (1st floor)*

**At the end of this session, you will have:**

1. Heard an overview of the preventative, medical and other services offered by Student Health Services.
2. Learned about eligibility for care and services with Student Health Services.
3. Learned about the UNC system-wide health insurance requirement and the NC State immunization requirements.

If you have questions about the health services offered at NC State after Orientation, you can contact Student Health Services at 919.515.2563 or [https://healthypack.dasa.ncsu.edu/](https://healthypack.dasa.ncsu.edu/).

---

Money Matters  
*Witherspoon Student Center, Campus Cinema (1st floor)*

**At the end of this session, you will have:**

1. Learned about FERPA’s role in answering questions you may have about your student’s account.
2. Learned how to gain access, review and pay your student’s account, with information on billing due dates and payment methods available.
3. Reviewed the basics of the Financial Aid process.

If you have questions about anything related to your student’s bill after Orientation, you can contact the Cashier’s Office at 919.515.2986 or [go.ncsu.edu/studentaccounts](https://go.ncsu.edu/studentaccounts).

If you have questions about aid available to or received by your student after Orientation, you can contact Scholarships and Financial Aid at 919.515.2421 or [https://studentservices.ncsu.edu](https://studentservices.ncsu.edu).

---

Parents & Families Services  
*Witherspoon Student Center, Campus Cinema (1st floor)*

**At the end of this session, you will have:**

1. Become fully aware of the resources and services provided by the Office of Parents & Families Services.
2. Identified strategies for student and family engagement and support within the University.
3. Learned about the many ways parents and families can remain engaged and active in the NC State community.

If you have questions about opportunities and resources for parents and family members after Orientation, call the Parents’ HelpLine at 919.515.2441 or visit [https://parents.ncsu.edu](https://parents.ncsu.edu).

---

University Housing Show Rooms  
*Lee Residence Hall, Suite 106 (suite-style) or Tucker Residence Hall, Room 105 (hall-style)*

Stop by to see a model residence hall room and get ideas for how your student can decorate their space.

---

**PLEASE NOTE:** All students have been instructed to meet their families near Witherspoon Student Center at the end of their Day 2 experience.
Financial Matters
(#13 on back cover map)
Do you have questions about your student’s financial account or bill? We recommend stopping by the Cashier’s Office or Scholarships and Financial Aid to speak with representatives at the end of the program. Walk-in hours are from 8:00am - 5:00pm, Monday - Friday.

Student Health Services
(#15 on back cover map)
› Turn in your student’s Proof of Immunization paperwork at the Student Health Center.
› Need to speak with someone about the health insurance requirement? Drop by the Student Health Center from 11:30am - 1:30pm.
**Need a Pick Me Up?** Grab some coffee or a snack from Starbucks, Talley Market, Port City Java, or the Bragaw Hall Convenience Store (C-Store).

**Explore Campus** Check out the NC State sights around campus. Feel free to use the campus map provided on the back cover and visit some of NC State’s most iconic spots like the University Plaza (commonly known as ‘The Brickyard’).

**Wolfpack Gear** Check out Wolfpack Outfitters in Talley Student Union, and pick up some NC State gear!

**Wolfpack One Card** Have questions about the features of your student’s ID card? Stop by the Wolfpack One Card office on the 2nd floor (main level) of Talley Student Union.

**Questions?** Stop by our Information Tables in Talley Student Union and Witherspoon Student Center to speak with a New Student Programs staff member.
Now that your student is enrolled at NC State, their personal record is confidential according to the federal law called the Family Education Rights and Privacy Act (FERPA). If your student wishes to grant you access to their records for things like assisting with bill payment, they must follow the steps provided online. go.ncsu.edu/parentaccess

Make sure your student pays their bill. Fall semester tuition and fees are available to view beginning July 6, 2017 and due July 31, 2017. https://mypack.ncsu.edu

Your Role in the Pack

Stay engaged with what’s happening on campus through Parents & Families Services.

Mark your calendars for September 15 - 17, 2017 for Parents & Families Weekend! Registration opens on August 9, 2017. https://parents.ncsu.edu

Academics

NC State Bookstores wants to help make sure your student gets the best prices on their textbooks. Check out the price comparison shopping tool to help with the decision making process.

https://go.ncsu.edu/textbooks

Your Student’s Accounts

There are a variety of meal plan options whether your student is living on or off campus. Changes can be made to a fall semester meal plan until September 30, 2017. go.ncsu.edu/mealplans

Meal Plan

Student Health Checklist:

› Insurance - Enroll or waive out of the Student Health Insurance Plan by September 11, 2017
› Immunizations - Complete all required immunizations (see handout for lists of immunizations)
› TB Questionnaire - Complete TB questionnaire online via the HealthyPackPortal ncsu.medicatconnect.com
› Health History - Complete Health History form online via the HealthyPackPortal
› Prescription Medications - Transfer your student’s prescriptions to the Student Health Pharmacy by calling 919.515.4050
› Get a Flu Shot - Your student can get a flu shot at one of our clinics on campus (September-January)

For more information visit healthypack.dasa.ncsu.edu

If your student is under the age of 18 but would like to have access to the Student Health Center’s services, a “Parental Consent for Treatment of Student Under 18 Years Old” form must be submitted.

https://healthypack.dasa.ncsu.edu/insurance-and-billing/forms/

Preparing for the Move

If your student will be living on campus, mark Friday, August 11 - Sunday, August 13, 2017 before classes begin Wednesday, August 16, 2017 to move into the residence halls. housing.ncsu.edu
**INFORMATION FOR PARENTS**

**Important Fall Semester Dates**

Find more dates in the Parents’ Handbook and Calendar that you received at Check-In.

**Wolfpack Welcome Week**

Wolfpack Welcome Week marks the beginning of every fall semester with a series of events that allow new students to start building their community and prepare for academic life at NC State. Encourage your student to visit go.ncsu.edu/NCStateWWW for a comprehensive schedule.

**First in Family Luncheon**

Saturday, August 12, 12:00pm - 2:00pm

This annual event recognizes the achievements of families and students who will be the first generation to attend college on a path to graduate with a bachelors degree or higher. Register at go.ncsu.edu/pfs-rsvp by July 28.

---

**Parents & Families Weekend**

Parents & Families Weekend provides parents, families, and students the opportunity to celebrate some of NC State’s richest traditions together. Visit parents.ncsu.edu on August 9, 2017 to register.